**CLOVER PARK**
TECHNICAL COLLEGE

4500 Steilacoom Blvd SW,
Lakewood, WA 98499 253.589.5800

Network Operations & System Security
**Computer Help Desk Technician Certificate - Program Map** 2023-2024

| Student Name: (First, Last) | | Student EMPL #: | | Date: | |
|---|---|---|---|---|---|
| **Total Units**: 8 | **Total Cost**: www.cptc.edu/feelists | **Target Start Date:** | **Target Grad. Date:** | **Staff Initials:** | |

### Important Information For Educational Planning

- Prior to completion of first term, student must provide documentation of a background check with the Washington State Patrol.
- Students should be familiar with navigating current Windows desktop operating systems
- **Program Starts:** Fall, Winter, Spring, and Summer terms
- **Program class times:** All NOSS are hybrid (a combination of face-to-face and online learning). The exact schedule of NOSS courses will vary by term, General Education course times may vary.
- **Transferring Courses, or Seeking Credit for Prior Learning go to:** www.cptc.edu/transfer-to **Email Contact** evaluator@cptc.edu

| **Program Courses** | | Units | Status | Total Term Units |
|---|---|---|---|---|
| **Term 1** | NOS 120 MS Desktop Support I | 4 | | |
| | NOS 125 MS Desktop Support II | 4 | | **8** |

*Status Key*: **X**=Completed course, **TR**= Transferred course, **IP**= In Progress    *Note: Unit=Credit*

### Individualized Program Map

| | | | |
|---|---|---|---|
| Class: | Class: | Class: | Class: |
| Class: | Class: | Class: | Class: |
| Class: | Class: | Class: | Class: |
| Class: | Class: | Class: | Class: |
| | | | |
| Class: | Class: | Class: | Class: |
| Class: | Class: | Class: | Class: |
| Class: | Class: | Class: | Class: |
| Class: | Class: | Class: | Class: |

**Program Instructor:** Don Souza    **email:** don.souza@cptc.edu

**Program Counselor:** Annemarie Solbrack **email:** annemarie.solbrack@cptc.edu

**Transferring Course Work into CPTC:** www.cptc.edu/transfer-to    **Email Contact** evaluator@cptc.edu

**Graduation Application:** www.cptc.edu/enrollment-services >Transcripts & Graduation >Degree/Certificate Application.  Graduation Ceremony Information (Commencement) > Graduation Info

**Career Outlook sites:** www.onetonline.org    www.worksourcewa.com

**Notes:**

*\*Please check in periodically with Advising and Counseling regarding any potential changes to program course requirements*